



Privacy Statement The Rent Company Belgium

Version 01/20

1. Introduction

This is the privacy statement of The Rent Company BV (referred to as 'The Rent Company'). With this privacy statement we explain how we handle your personal data. The Rent Company complies with the General Data Protection Regulation (GDPR) and the resulting laws and regulations. We are a signatory to the [Privacy Covenant for Education](#).

2. Which personal data can we process?

The Rent Company can process the following personal data:

- contact / name and address details (name, home address, e-mail address, telephone number, title);
- payment details (bank account number);
- for job applications: personal data as described on a CV / data about your employment history;
- technical information about your website visit, such as your IP address, browser and pages visited;
- data sent to or downloaded from The Rent Company;
- data obtained from the Trade Register of the Chamber of Commerce

3. Why do we process your personal data?

The Rent Company processes your personal data for the following purposes:

- to be able to provide you with the Easy4u service subscription;
- to provide you with our services, such as entering into sales contracts with you;
- to inform you about news, developments, products and services of The Rent Company;
- to verify your identity;
- to adjust and improve the website;
- to be able to contact you and respond to the questions or complaints you have asked;
- for recruitment and selection of candidates / applicants.

4. On what grounds do we process your personal data?

The Rent Company processes your personal data on the following grounds:

- you have given permission to The Rent Company for the processing of your data;
- the processing is necessary for entering into or executing an agreement to which you are a party (such as with the Easy4u service subscription);
- The Rent Company has a legitimate interest for the processing.

The Rent Company has the following legitimate interests:

- to be able to (continue to) deliver and improve our services;
- operate and improve our website;
- improve security;
- marketing purposes;
- preventing unauthorized use.

The Rent Company Belgium

Staatsbaan 215
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E help@rentcompany.be
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5. Data share with third parties

The Rent Company can engage third parties that process personal data on behalf of The Rent Company. These could be:

- Software developers, hosting parties and website builders;
- Other contractors / suppliers, including suppliers of IT services.

If necessary, we have concluded a data processing agreement with our contractors / suppliers. We also conclude a data processing agreement with schools that is based on the model data processing agreement that is part of the Education Privacy Covenant. The employment contract with our employees includes secrecy and there is an internal code of conduct for the careful use of personal data and the handling of data on laptops offered for repair.

6. Security

The Rent Company takes continuous and structural measures to optimally protect your personal data against unauthorized use. The Rent Company ensures that all its user settings, programs and services are set up from the start of development in such a way that your privacy protection is maximized. Where possible, The Rent Company continuously takes privacy-enhancing (security) measures.

7. Retention periods

We only retain personal data for the period necessary to perform the work for which the data was obtained, unless we need it longer for tax, legal or legitimate business purposes. In the case of newsletters, we store email addresses until the newsletter is canceled, which can happen at any time. The Rent Company never stores personal data longer than is necessary for the purpose of the processing.

8. Your rights

If your personal data is processed, you have a number of rights, which are set out below. You can exercise these rights by submitting your request in writing to The Rent Company or by sending an email to: help@rentcompany.be.

The Rent Company will respond to your request as soon as possible, but in any case within a week.

- View and/or change personal data

You can ask us at any time to indicate which (categories of) personal data The Rent Company processes for you, for what purposes this happens, from which source the personal data come and which retention periods are used. In addition, you can contact us at any time to supplement, correct or delete your personal data.

- Limit processing of your personal data

If you do not agree with the content of the personal data that The Rent Company keeps about you, you can submit a request to temporarily limit the processing of your personal data.

- Revocation of consent

You can easily withdraw your consent to process your personal data at any time by sending us an email to: help@rentcompany.be.

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- Right to transfer personal data

You can request the personal data that The Rent Company keeps about you in a structured, common and machine-readable form. After receiving the personal data, you are free to transfer this information to third parties.

- Right to be forgotten

If you no longer wish to use the services of The Rent Company, you can request that your personal data will be removed.

- Right to object

You have the right to object to the processing of your personal data based on The Rent Company's 'legitimate interest of The Rent Company'. If The Rent Company bases itself on this basis, The Rent Company will weigh up your interests regarding your privacy. The right of objection gives you the opportunity to request from The Rent Company that the balancing of interests be made again.

- Right to file a complaint / start legal proceedings

We are committed to working with you to find a good solution if you have a complaint about our use of your personal information. If you believe that we have not been able to help you, you have the option to file a complaint with the Data Protection Authority. You can find the contact details of the Data Protection Authority by clicking [here](#).

9. Questions / complaints / comments / suspicion of data breach / company data

If you have any questions, comments or complaints about the protection of your personal data or you suspect that there is a data breach, please contact help@rentcompany.be.

The Rent Company BV
Staatsbaan 215
3210 Lubbeek
Belgium

10. Amendments and applicable law

The Rent Company has the right to amend this privacy statement. We ensure that the most recent version is always available on our website. None of the provisions of this privacy statement is intended to create any obligation or agreement between The Rent Company and you as a data subject. Belgian law applies to the provisions of this privacy statement and all disputes arising from this.

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